

memory deficiencies, poor anger control, depression, history of learning disability, abuse, chronic pain.⁷³ Intractable health conditions cannot always be addressed per patient's demands: this can decrease trust in health-care professionals.⁶⁸ Among environmental factors decreasing the efficacy of patient education the most important are lack of social support,⁷³ and health provider related factors. These include: availability unmatched with the time when the patient and caregivers fully understand their educational needs;^{58, 74} being less cooperative or using controlling behavior; lack of adequate knowledge or noncompliance with guidelines (*e.g.* in assistive devices provision);^{74,75} negative attitudes and beliefs concerning a subject of education (*e.g.* sexuality);⁵⁸ providing the patient with inadequately good feeling about his health;⁶² neglecting broader environmental context of care, patient's knowledge, values, experience and preferences.

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